Review of Head Start Program Monitoring





# City of San Antonio Head Start Program Monitoring Report – July 2022

The City of San Antonio Head Start Program has developed a comprehensive and thorough approach to monitoring our programs for non-compliances and areas of concern. Once identified, a timeline is developed, training and technical assistance is given, and corrective action plans are implemented to correct systemic issues so that areas of weaknesses are strengthened. Follow-up monitoring events are conducted to ensure that the program has been successful in implementing corrections.

The following is a summary of findings during the time period indicated above:

**Monitoring Projects Completed** (*Project ended and report was officially submitted to providers*): ERSEA Eligibility Review #1 (SAISD)

ERSEA Eligibility Review #1 (EISD)

**Areas of Non-Compliance** (Systemic or substantial issue or concern in meeting performance standards or policies):

There were no areas of non-compliance noted during this review period.

Areas of Concern (Individual incident(s) that fail to meet performance standard or policy):

# ERSEA Eligibility Review #1 (SAISD):

There were several areas of concern noted during this review:

- The initial attached Family Application had incorrect signatures.
- The gross annual income was not calculated correctly (with supporting documents).
- Child was not determined eligible by one of the following:(1)The family's income is equal to or below the poverty line; (2) The family is eligible for or, in the absence of childcare, would be potentially eligible for public assistance, including TANF child-only payments, (3) The Child is homeless (Verified/Approved SRQ form)(4) The child is in foster care, (DFPS form-2085) the determination is made correctly with source documents (5) Income above 130% Federal Poverty Guideline must not exceed 10% of total funded enrollment (6) Income is above 100% but below 130% of the Federal Poverty Guideline must not exceed 35% of total funded enrollment.
- The Selection Criteria Point System was not completed correctly in ChildPlus.
- A signed and completed Eligibility Verification Record form was not scanned into ChildPlus.

# ERSEA Eligibility Review #1 (EISD):

There were several areas of concern noted during this review:

- The Selection Criteria Point System was not completed correctly in ChildPlus.
- A signed and completed Eligibility Verification Record form was not scanned into ChildPlus.
- The gross annual income was not calculated correctly (with supporting documents).
- The initial attached Family Application had incorrect signatures.

#### For more detailed information:

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Review of EHS and EHS-CCP Program Monitoring



# EARLY HEAD START



#### City of San Antonio Head Start Program

#### Monitoring Report – July 2022

The Early Head Start (EHS) Program has developed a comprehensive and thorough approach to monitoring for non-compliances and areas of concern. Once identified, a timeline is developed, training and technical assistance is given, and corrective action plans are implemented to correct systemic issues, so areas of weakness are not continued in the future. Follow-up monitoring events are conducted to ensure that the program has been successful in implementing corrections.

The following is a summary of findings for the **Early Head Start- Stafford Program** during the time indicated above:

Monitoring Projects: No site visits or monitoring projects were conducted in July 2022. EHS Monitors, finalized the 2022-2023 Program Monitoring calendar, Health & Safety Screening calendar, Monitoring Checklists and reviewed finding responses and closed out Monitoring Projects using the ChildPlus data system for program year 2021-2022.

# For more detailed information:

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# EARLY HEAD START CHILD CARE PARTNERSHIP (EHS-CCP)



#### City of San Antonio Head Start Program

#### Monitoring Report – July 2022

The Early Head Start (EHS) Program has developed a comprehensive and thorough approach to monitoring for non-compliances and areas of concern. Once identified, a timeline is developed, training and technical assistance is given, and corrective action plans are implemented to correct systemic issues, so areas of weakness are not continued in the future. Follow-up monitoring events are conducted to ensure that the program has been successful in implementing corrections.

The following is a summary of findings for the **Early Head Start- Child Care Partnership Program** during the time indicated above:

#### **Monitoring Projects:**

No site visits or monitoring projects were conducted in July 2022. EHS Monitors, finalized the 2022-2023 Program Monitoring calendar, Health & Safety Screening calendar, Monitoring Checklists and reviewed finding responses and closed out Monitoring Projects using the ChildPlus data system for program year 2021-2022.

#### For more detailed information:

Cynthia.garcia3@sanantonio.gov & Dianne.mendez@sanantonio.gov